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| Candidate of Psychological Sciences, Associate Professor Astremska IV | The discipline is aimed at mastering basic knowledge on topical issues of conflict and building productive human relationships, the formation of conflict resolution skills as professional and psychological tasks. It allows to acquaint students with current psychological problems of conflict management; to reveal to future specialists in psychology an effective methodology for solving problems of diagnosing and predicting conflicts and conflict situations; mastering the skills of preventing complex and problematic situations in the direction of their escalation into conflicts. Attention is paid to the following issues: conflict general characteristics; functions and signals of conflicts; typology and dynamics of conflicts; causes and structure of conflicts; personal preconditions for conflicts; conflict genes; conflict resolution: methods, strategies, tactics. | Conflictology |